



Mechanical Seal Enquiry Form

Please complete as much information as possible.

CUSTOMER INFORMATION

Customer Name
 Location
 Industry
 Area of Plant
 Equipment Service
 Contact Person
 Phone no.
 Email

ENQUIRY TYPE

Please indicate the type of enquiry below

<input type="checkbox"/> Seal for a new pump/equipment	<input type="checkbox"/> Seal retrofit or upgrade from existing seal
<input type="checkbox"/> Gland packing to seal conversion	<input type="checkbox"/> Seal repair or refurbishment request
<input type="checkbox"/> Other - please provide details:	<input type="text"/>

Please indicate relevant details relating to the enquiry e.g. current seal failure or issues related, cost related, lead time related etc.

EQUIPMENT DETAILS

Please include units where relevant.

Type of Equipment e.g. Pump, Mixer, Compressor etc.:

Manufacturer	<input type="text"/>	Seal Orientation (top, side etc.)	<input type="text"/>
Model no.	<input type="text"/>	Pump Design Std. (ISO, DIN et	<input type="text"/>
Size	<input type="text"/>	API Plan No. (if applicable)	<input type="text"/>
Serial no.	<input type="text"/>	Shaft Radial Movement (max)	<input type="text"/>
Tag no.	<input type="text"/>	Shaft Axial Movement (max)	<input type="text"/>
Static Pressure Rating	<input type="text"/>	Shaft Material	<input type="text"/>

Suction Pressure
 Discharge Pressure
 Shaft Speed

Has Equip. Been Modified (Y/N)
 If yes, please add details

FLUID DETAILS

Please include units where relevant.

Fluid Name
 Fluid Temperature
 pH at OT
 Chemical Composition / Concentration
 Viscosity at OT
 Specific Gravity at OT
 Vapor Pressure at OT
 Seal Chamber Pressure

Hazardous (Please circle) Toxic Flammable Explosive N/A

Polymerising	Yes	No
Dissolved Contamin	Yes	No
Abrasive Content	Yes	No
Max. Particle Size		
Flush Available	Yes	No
Current Flush Fluid		
Dry Running Possibl	Yes	No

OT = Operating Temperature

CUSTOMER REQUESTS & SUPPLEMENTARY INFORMATION

Please provide any additional information regarding requested seal type, materials, flushing systems, or other specific requirements relating to the enquiry.

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